

e-Govt

E-GOVERNMENT

BALANCING PRIVACY AND DATA SHARING WITH THE 2005 TARGET

Chaired by: **Dr. Lydia Pollard, MBA, CEng.** *e-Government Strategic Advisor, IDeA*

Local Authorities are charged with introducing electronic government by 2005. Effective electronic service involves balancing privacy of the individual against sharing of data, between authorities, across the wider public sector and within the authority, in ways that will enhance service provision, promote better policy making and improve efficiency. Authorities will need to consider their internal policies and the complex legislation governing these issues such as the Data Protection Act 1998, the Human Rights Act and the Freedom of Information Act. Authorities also need to ensure that policies governing their electronic service assure the public and maintain trust.

This one day conference will assist authorities in the development of their electronic services by focusing on the legislation, policies and practices integral to achieving the balance between public assurance, integrity of customer privacy and data sharing.

Date: Tuesday 16th November 2004

Venue: The Conference Hall
Royal College of Physicians
Regents Park
London NW1 4LE

Who should attend: Portfolio holders for local authority e-government
Chief Executives
e-Champions
FOI Champions
e-Government Programme Managers
Heads of ICT
Officers with lead responsibility on Data Protection and Freedom of Information
Officers with lead responsibility on Records and Information Management
Legal Officers
Customer Service Managers

E-GOVERNMENT: BALANCING PRIVACY AND DATA SHARING WITH THE 2005 TARGET

Tuesday 16th November 2004

The Conference Hall, Royal College of Physicians, Regents Park, London NW1 4LE

MORNING PROGRAMME

- 10:00 **Chair's Opening Remarks**
Dr. Lydia Pollard, MBA, CEng. e-Government Strategic Advisor, IDeA
- 10:15 **Keynote Address: e-Delivery: Balancing Privacy and Data Sharing**
Minister, the Department for Constitutional Affairs - to be confirmed
- 10.40 **Are Local Authorities Getting It Right?**
Dr. Peter Blair, Senior Advisor, Local e-Government Team, Office of the Deputy Prime Minister
This address will provide an overview of the key issues facing local authorities in balancing goals for joined-up government against concerns about customer privacy and data sharing. It will present the ODPM's perspective on delivering local e-government by December 2005 against the backdrop of legislative requirements affecting the use and sharing of electronic information.
- 11.10 **Questions**
- 11.20 **Refreshment Break**
- 11.35 **The Legislative Framework to Data Privacy and Sharing**
Christopher Baker, Arden Chambers, London
This address looks at the application of the various pieces of legislation required in order to share data and provide a comprehensive electronic service delivery. These include legislation governing confidentiality, human rights, data protection, freedom of information and administrative law.
- 12.05 **Issues for Website Design**
Stephen Mason, St Paul's Chamber, Leeds
Legislation governing the handling of data, disclosure of information and security of information all impact on the design of local authority websites. This address looks at the issues for authorities to consider when designing their sites.
- 12.35 **Questions and Panel Discussion**
- 1.00 **Lunch**

AFTERNOON PROGRAMME

- 2.00 **Case Study: Data Sharing within the Legislative Framework**
Speaker to be confirmed
A case study from a lead authority on inter-agency data sharing. The presentation will consider the framework for data sharing within an authority and with other agencies. It will also provide an insight into the development and implementation of a successful data sharing protocol.
- 2.30 **Questions**
- 2.40 **Maintaining Trust and Public Assurance**
Sue Devlin, e-Government Officer, Bolton Metropolitan Council
E-government cannot succeed without customer trust in the authorities handling of information. Bolton Metropolitan Council is a lead authority on e-government trust and assurance issues. Sue Devlin, e-Government Officer, presents the work undertaken by Bolton on these issues.
- 3.10 **Considerations for Partnership Working**
Stephen Baker,
Chief Executive Officer, East Northamptonshire Council, The Welland Partnership
Successful partnership working across authority boundaries and between agencies necessitates data sharing whilst maintaining critical public confidence in data handling. This address provides a case study of partnership working and looks at the key issues faced in providing local e-government across authority boundaries.
- 3.40 **Questions and Panel Discussion**
- 3.55 **Chairs closing remarks**
Dr. Lydia Pollard, MBA, CEng. e-Government Strategic Advisor, IDeA
- 4:05 **Conference Close**

PSS

Public Sector Strategies has been facilitating and producing conferences for the public sector since 1994, often in partnership with local government and central government agencies and departments. For a list of forthcoming events please visit www.PSSstrategies.co.uk

Conference Objectives

- To assist authorities in balancing customer privacy and data sharing between authorities, and across the authority, with the 2005 target.
- To focus on the legislation and internal policies integral to successful e-government that govern data handling including the Data Protection Act, the Freedom of Information Act and the Human Rights Act.
- To consider how authorities can maintain public trust in their handling of data.
- To look at the impact of legislation governing data handling on website design.
- To provide good practice case studies of local authority data sharing within legislative frameworks and internal policies.

Speakers include:

- Minister, the Department for Constitutional Affairs
- Dr. Peter Blair, Senior Advisor, Local e-Government Team, Office of the Deputy Prime Minister
- Stephen Baker, CEO East Northamptonshire Council, The Welland Partnership
- Christopher Baker, Barrister, Arden Chambers, London
- Stephen Mason, Barrister and Author, St Paul's Chamber, Leeds
- Sue Devlin, e-Government Officer, Bolton Metropolitan Council

Further Information

For further information on this, or other Public Sector Strategy (PSS) conferences, please telephone PSS on **0118 933 2636** or email info@PSSstrategies.co.uk

For booking queries please contact Benedict Business Resources on 01483 203536

